PHILIPS

EasyKey

Gateway

User Manual

To register your product(s) and get support from below site:
www.philips.com/support

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Please read this user manual carefully before using this product

Thank you for purchasing Philips-branded products. For your safety, please read this user manual carefully before using the product. Any personal injury, property or other loss caused by not following the user manual or precautions, no liability will be assumed by Philips.

Kind reminder

This user manual is used as a guide. The photos, pictures, or illustrations provided in the manual are for explanation purposes, which may differ from the specific product, please refer to the actual product. Due to product version upgrade or other needs, Philips may update this manual timely without advanced informing. If you need the latest version of the manual, please download it from the Philips website (www.philips.com/support). The copyright of any part from this manual, including text, pictures or illustrations, belongs to Philips. Without written permission, no corporation or individual may extract, copy, translate, or modify all or part of this manual in any way. Unless otherwise agreed, Philips does not make any express or implied representations and guarantees.
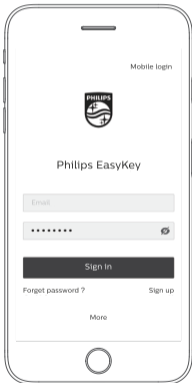
① Download the official App

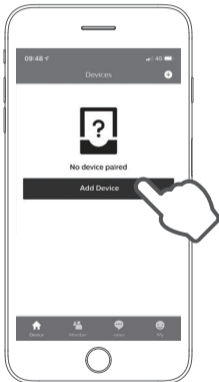Please scan the QR code to download the App and install.

❷ User Registration

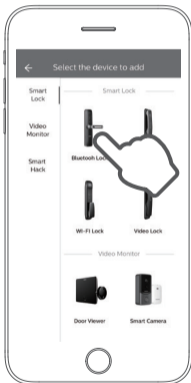Follow the registration steps in the App to register a user account and log in.

Mobile login

PHILIPS

Philips EasyKey

Email

••••••••

Sign In

Forget password ?   Sign up

More

❸ Add a Philips Smart Lock

Add a Philips gateway

1. Click on "Add device" or the "+" icon on the upper right corner.

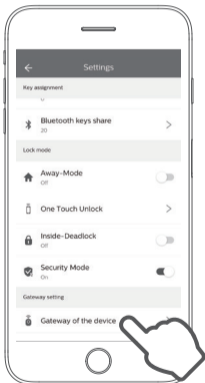2. Choose "Bluetooth Lock", follow the APP binding steps to complete the lock paring process.

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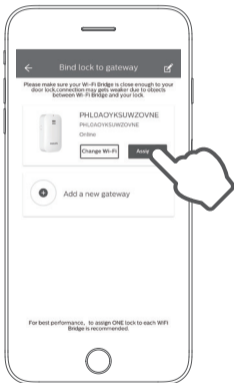Version: 1.0

④ Binding with Philips gateway and smart lock

1. Philips EasyKey >> Settings >>Gateway paired, then choose the gateway that needs to paired.

2. When the APP is bound to the gateway, click "Associate It" behind the gateway. When the APP is not bound to the gateway, you need to click "Add new gateway" to complete the gateway network configuration, and then associate

← Bind lock to gateway ✎

Please make sure your Wi-Fi Bridge is close enough to your door lock,connection may gets weaker due to obsecls between Wi-Fi Bridge and your lock.

PHLOAOYKSUWZOVNE
PHLOAOYKSUWZOVNE
Online

Change Wi-Fi   Apply

● Add a new gateway

For best performance， to assign ONE lock to each WiFi Bridge is recommended.

5 **Smart lock remote controlling**

After successfully binding the Philips gateway with the smart door lock, the APP can realize the door lock remote controlling: remotely create a PIN code, view the door lock access record in real time, and remotely set the door lock parameters.

6 **Indicators & annotation**

Indicator stays in blue：Network is connected.
Indicator flashes in blue: Network is connecting.
Indicator flashes in blue and red alternately: Preparing for adding a new smart lock or resetting the network.
Indicator flashes in red: Firmware upgrade or gateway reset.

[Note] When the indicator flashes in red, please do not cut off the power supply.

Network resetting: Long press the side button for 4 seconds.
Restore to default settings: Long press the side button for 9 seconds.

➐ Consumer care policy

1. We offer 2 years of free warranty since the date of purchase. If no warranty card or valid purchase voucher can be provided, the warranty period will be counted from the 4th month after the date of manufacture.

2. During the warranty period, in the case of normal use in accordance with the manual, the product defects (which will be identified by our formal employee) will be repaired free of charge.

3. If the product is found defective within the first 4 weeks of the warranty period (which will be identified by our formal employee), you can request a free exchange of the same model or the same type of product, or you can ask for a return.

4. Please understand that maintenance will not be free under the following circumstances within the warranty period:

◆Man-made damages caused by improper use (such as use of improper parts, improper installation, use not in accordance with the manual, wrong use or damages caused by negligence), damages caused in transportation or other accidents, any repair or refit not approved by our company, and any other damages caused by force majeure (such as a natural disaster or abnormal voltage).

◆Product aging and wear due to normal use which don't affect the normal use.

◆Man-made scratches or damages on the product appearance, wearing and consumable accessories such as the battery, are not covered by warranty.

User information

Name:_____

Mobile/Phone No:_____

Address:_____

Fault description:_____

_____

Support

Any issues you could get support from below site:
www.philips.com/support

Shenzhen Conex Intelligent Technology Co., Ltd.

Address: 11th Floor, Block B, Tsinghua Info Port, No. 1 Xindong Road, Songpingshan, Songpingshan Community, Xili Street, Nanshan District, Shenzhen